

# Coronavirus: Employer Town Hall

May 4, 2020

Population Health Strategy During COVID-19 Era



#### Moderators & participating panelists



Michael Thompson
President & CEO
National Alliance of Healthcare
Purchaser Coalitions



Karen Moseley
President
Health Enhancement Research
Organization (HERO)

#### **Panelists**

- Tim Aumueller, Managing Partner, MedPro Wellness
- Margaret Biscarr, Director for Global Partnership Solutions, Pepsico
- Ray Fabius, MD, Co-Founder, HealthNEXT
- Josh Riff, MD, CEO, Onduo
- Seth Serxner, PhD, Chief Health Officer, Optum
- Josh Stevens, President, DayTwo



### The Covid-19 Era – Accentuating Forces related to Population Health

First Wave

Covid-19

Second Wave

Mental Health

**Third Wave** 

Total Person Health

Fitness for Duty

Higher Risk for those with Chronic Disease

Work at Worksite Work at Home Furloughed

Mental Health Impact on Co-morbidities

Fitness for Life

Social
Determinants &
Health Equity

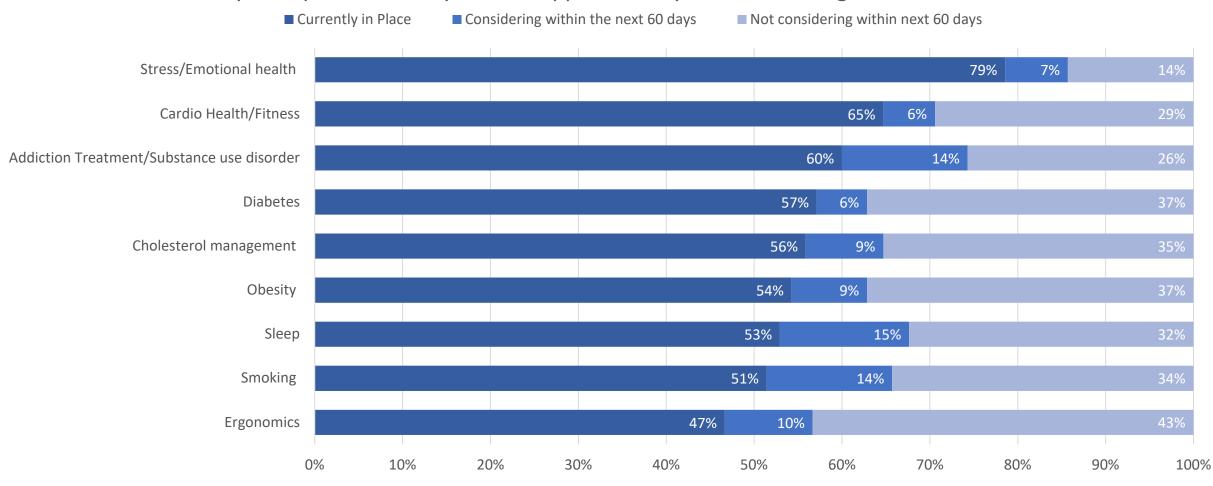
Covid-19 Era
Impact on Risk
Factors?

- Addiction
- Diet
- Cardio Fitness
- Ergonomics
- Obesity
- Sleep
- Stress
- Other



## Population Health Programs in light of COVID-19

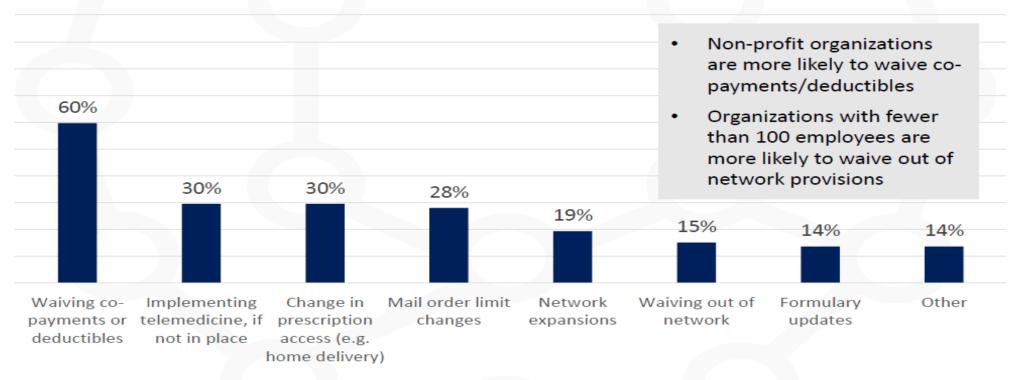
Have you implemented any virtual support for any of the following health risk factors?



Source: National Alliance *Pulse of the Purchaser* Covid-19 Employer Survey - 05/2020 – Preliminary Data

# Among organizations making plan changes, waiving co-payments/deductibles was most frequently cited

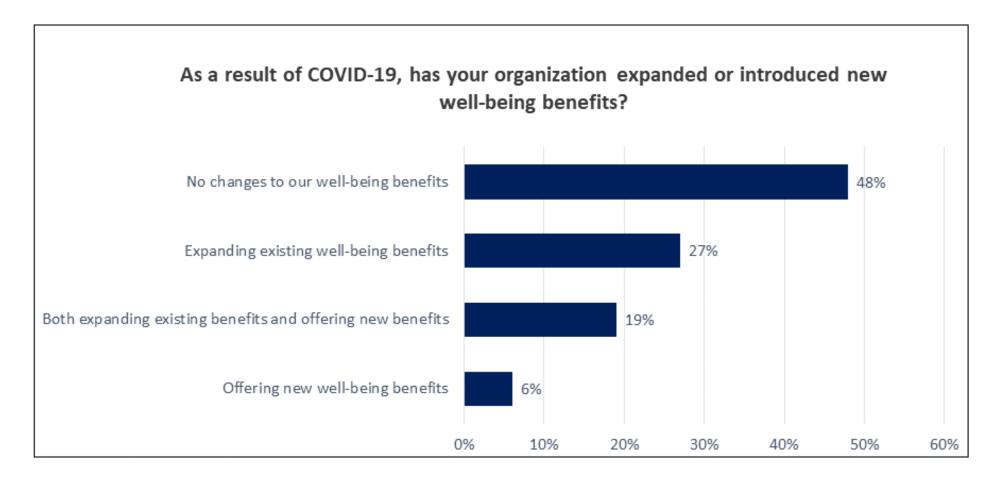
What plan changes/increasing access are being made? Please select all that apply.





n = 337

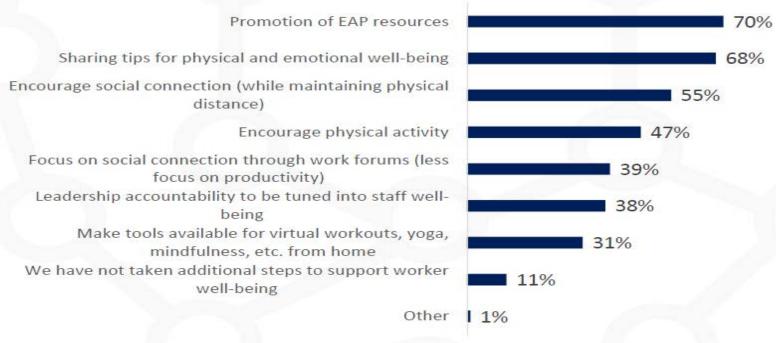
## Employers are expanding or introducing new well-being benefits.





# Aside from promoting EAP resources, employers are sharing tips on well-being and virtual socialization

What is your organization doing to support worker well-being, whether actively working or not? Please select all that apply.





n = 1,146

## World Day for Safety and Health – April 28 International Labor Organization

- Highlights the occupational safety and health (OSH) risks arising from the spread of COVID-19
- Explores measures to prevent and control the risk of contagion, psychosocial risks, ergonomic and other work-related safety and health risks associated with the pandemic
- "safe and healthy working conditions are fundamental to decent work"



"The future of work is the future of worker wellbeing." (Forbes)

 How do social determinants of health inform your population health strategy now?



# How is employee health linked to your organization's community health partnerships?

- Creating resources for all of our focus areas and populations, including diet, exercise, mental health, and more
- Making some of our medical content free for client or public use
- Partnering with United Way both for volunteers to offer assistance and for persons/groups to request assistance
- As an essential business, implementing cleaning/sanitizing and social distancing protocols. Crowd-source donations to local and national organizations
- Promoting need for blood drives
- Drive-thru screening



# **Open Panel Discussion**



Michael Thompson National Alliance of Healthcare Purchaser Coalitions



Karen Moseley Health Enhancement Research Organization (HERO)



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Josh Stevens DayTwo



# Employer Priorities in Light of Covid-19



#### Tele-behavioral health

- Dramatic impact on the delivery of telehealth and tele-behavioral health services.
- Regulatory barriers have rapidly come down must make these permanent
- Raise the bar on Tele-behavioral requirements

#### Screening and testing for MHSUD (like COVID-19)

- Ramp up and expand screening and testing for MHSUDs to identify and track the need for care.
- Early identification will allow for triage of more serious cases
- Measurement-based care improve patient outcomes by 20% to 60%.

#### Integration of behavioral health into primary care

- As demand for BH escalates the need for integration in primary care has never been greater
- Virtual tele-behavioral healthcare delivery must be extended to primary care providers.





The Path Forward for Mental Health and Substance Use in the Face of COVID-19

- Fear of COVID-19 The rational concern of contracting or passing along the virus, particularly for those unable to work at home can result in increased rat of anxiety and substance use disorders.
- Increase in Demand social effects of tox

These factors, like the under wave" is essential. The Pat

Tele-Behavioral Health for Employees

Pre-COVID Practices and Recommendations for a Post COVID Path Forward

> Adam C. Powell, Ph.D. Matthias B. Bowman, M.B.A.

> > April 29, 2020

Funded by the Mental Health Treatment and Research Institute LLC













### Integrating Social Determinants and Health Equity into COVID-19 Strategy

Understand
Issues & Needs

- Common definitions
- Metrics and benchmarks
- Customized employer assessment

Connect To Resources

- Facilitate relationships
- Connect to national networks
- Integrate regional initiatives

Invest
To Improve

- Leverage regional initiatives
- Convene & share
- Potential RESET initiatives

Our People Our Places

Wellbeing in the Nation (WIN) construct



# Upcoming Events & Contact Information

#### Future COVID-19 Employer Town Halls (at 5 PM ET):

- 5/14 Financial Impact of COVID-19
- 5/26 Rethinking Care Delivery in light of COVID-19

**COVID-19 Employer Survey: Getting Back to Work (in Process)** 



Webinar



For more information on our COVID-19 Employer resources, including prior webinars and Employer town halls, visit our resources page.

https://www.nationalalliancehealth.org/www/resources-new/employer-resources-covid-19

#### **Leadership Summits (June 15-16) - Register today:**

https://nationalalliancehealth.swoogo.com/2020leadershipsummits/begin