# "It costs how much?" Understanding Health Care Spending and Getting to the Root of the Problem

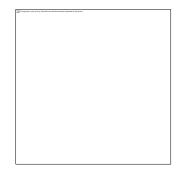
**Webinar July 17, 2019** 



### Presenters



Robert W. Dubois, MD, PhD Chief Science Officer & EVP National Pharmaceutical Council



Janet McNichol, SPHR, CAE, SHRM-SCP Human Resources Director American Speech-Language-Hearing Association



**Debbie Witchey, MHA**Executive VP/COO
Healthcare Leadership
Council



### Agenda

- Welcome & Overview
- Health Spending and Value Initiative
- Community Town Halls on Health Spending
- Employer Case Study on Plan Design & Tradeoffs
- Q&A



# The Health Spending and Value Initiative

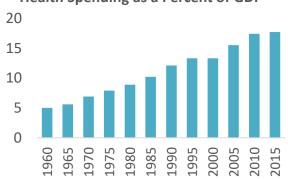
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### A New Dialogue Is Needed

### Concerns about growing spending

**Health Spending as a Percent of GDP** 



#### **Persistent waste**

A decrease in unnecessary healthcare services "appear to be slow in moving"

Health Affairs 2017, re: Choosing Wisely

### Desire for innovation





### Prices are Part of the Problem...





"Prices of labor and goods, including pharmaceuticals, and administrative costs appeared to be the major drivers of the difference in overall cost between the United States and other high-income countries." <sup>1</sup>

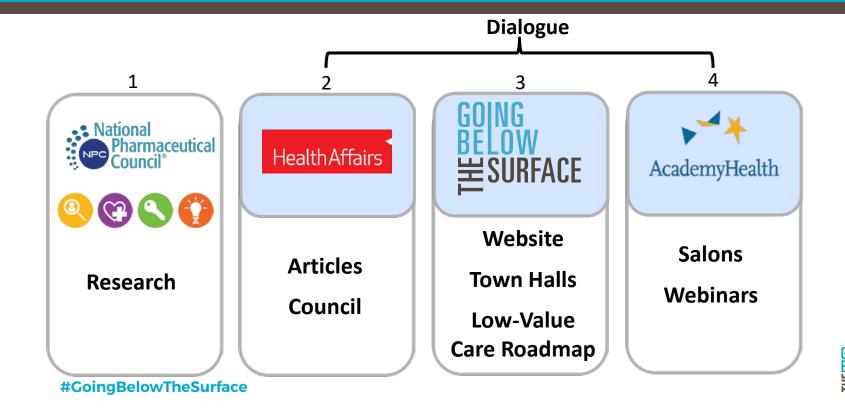


### Addressing the Tough Questions

- Does health spending growth "crowd out" other spending? If we do nothing, will the "crowd out" continue to grow and force us to cut back on innovations in health care?
- Do we need to "dis-invest" in certain areas so that we can further "invest" in others (including preventative care and social determinants of care)?
- How do we know if we are spending too much in one area?
- How best to make these re-allocation decisions? Should resources be allocated by disease?
- When should there be a "No," and who should decide?
- Given our lack of success thus far, is it realistic to believe that substantial amounts of low value care will be reduced, freeing up resources?
- As compared to other countries, is it realistic to lower the higher prices in the U.S.
   (hospital care, drugs, diagnostics, devices, specialists, long-term care)? If so, how?



# Overview of The Health Spending and Value Initiative



### Going Below The Surface Forum

- Mission: Have a sustained, productive, and informed dialogue with all stakeholders to address challenging questions about spending
- Goal: Provide clarity on how best to optimize health care spending so that patients
  receive the right care while simultaneously providing the right incentives to sustain
  next-generation innovation to improve patient well being and health system
  efficiencies
- Phased Approach
  - Determine key questions
  - Identify answers
  - Offer solutions



### Partners Represent Multiple Stakeholders













































## Let's Start The Journey



www.GoingBelowTheSurface.org



# Community Town Halls on Healthcare Spending

Debbie Witchey, MHA Executive VP/COO Healthcare Leadership Council



























Marshfield Clinic **Health System** 











genosity







scan

AMN<sup>®</sup> Healthcare









Children's Hospital of Philadelphia

**Bristol-Myers Squibb** 





















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# How the Dialogue Started

- Are the conversations the same in a regional/local environment... "outside the Washington, DC beltway?"
- What are their pain-points?
- How can local constituencies influence change?



## **HLC's Regional Focus**



- HLC's regional infrastructure was a natural fit for these conversations.
- Raleigh, NC and Nashville, TN conducted the first "beta" test programs.
- Audience comprised of various stakeholders



## The Conversation - Raleigh

- Do we spend too much as a nation on healthcare?
- If so, how should we allocate these dollars?
- If not, can we get greater benefit from our dollars spent?
- What trade-offs are you willing to make to decrease healthcare spending?



### The Conversation - Nashville

- Challenge Questions
  - The patients' responsibility of caring for their own health
  - O Who says "No?"





### More to come...

- Follow-up focus groups for town hall attendees to dig deeper into the conversation.
- Explore ways to expand town hall dialogues across the country.
- Seek out other interested groups with which to partner to conduct town halls.

# Are you interested in conducting a town hall on healthcare spending?

contact@goingbelowthesurface.org



# ENGAGING EMPLOYEES IN HEALTH BENEFIT DESIGN

Janet McNichol, SPHR, CAE, SHRM-SCP

**Human Resources Director** 

American Speech-Language-Hearing Association



### WHAT IS?







### WHAT WE LEARNED



People can understand and make health insurance tradeoffs.



People will sacrifice their own preference for the good of the group.



Participating made people very accepting of plan limits.



### WHAT WE LEARNED



People who participated were more likely to say they have a high understanding of their health insurance.



Enrollment in our high deductible health plan increased by ten percent.



Did greater understanding give people the confidence to enroll in a high deductible health plan?



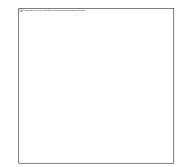




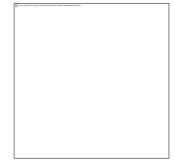
### Questions?



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# Thank you!

